



**WITHDRAWAL FORM  
OF AN ORDER PLACED ON [www.ankama-shop.com](http://www.ankama-shop.com)**

You have placed an order on our website for which we thank you. If you are not satisfied with your purchase, you have the right to withdraw within a deadline of fourteen (14) days under the conditions provided for in **Article 9 of our General Conditions of Sale** available on the website [www.ankama-shop.com](http://www.ankama-shop.com)

To do this, you can use the withdrawal form below and return it to us by post to the address: AKM Distribution – 62 rue Meyerbeer – 59100 Roubaix - France.

Only fill in and send this form back if you wish to use your withdrawal option.

Caution: You must send the product to **AKM Distribution – 62 rue Meyerbeer – 59100 Roubaix - France** at the same time as the withdrawal form or in any case, fourteen (14) days after communicating to us your decision to withdraw at the latest.

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For the attention of AKM Distribution  
62 rue Meyerbeer  
59100 Roubaix  
FRANCE

Sir, Madam,

I hereby notify you of my decision to withdraw from the contract concerning the sale of the item  
.....<sup>1</sup> received on .....

My contact details are as follows:

Surname and first name: .....

Postal address: .....

Order number: .....

Date: .....

Signature:

If you have paid for your order by direct debit, please enclose your bank details when sending this form.

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<sup>1</sup> Give the name of the product concerned